



## University Residence Dining Plan Contract and Regulations 2019-2020

### I. The Residence Dining Plan is Mandatory

The Residence Dining Plan is MANDATORY for all students staying in University Hall, Kainai House and Piikani House Residences. No exceptions.

**\*\* IMPORTANT \*\***

**Students must select and remit a deposit on a Residence Dining Plan option prior to arrival and check-in at Housing to enable move-in to Residence. Payment is due in full by October 1, 2019.**

Your Dining Plan is active from the start of each term unless otherwise stipulated in your License Agreement with Housing, and will remain active until the expiry date of your License Agreement.

#### Residence Dining Plan Options:

**Option 1: Commuter Plan** (Mandatory Minimum Plan):

**\* Total Value: \$3,665    Base Dollars: \$ 2,900    Flex Dollars: \$765**

*Our standard value option designed for students who do not plan to remain on campus most weekends and holidays. The Commuter Plan is suited to those students with more modest appetites.*

Budgeted minimum consumption based on a five (5) day week:

- Base Dollar consumption is estimated at \$109.85/week
- Total Value (Base and Flex Dollars) is estimated at \$138.83/week

*Individual consumption rates may vary.*

**Option 2: Standard Plan** (Optional Upgrade):

**\* Total Value: \$4,245    Base Dollars: \$ 2,900    Flex Dollars: \$1,345**

*Best suited for students who plan to spend more time on campus including some weekends and holidays. The Standard Plan is also recommended for those students with larger appetites.*

Budgeted minimum consumption based on a six (6) day week:

- Base Dollar consumption is estimated at \$109.85/week
- Total Value (Base and Flex Dollars) is estimated at \$160.80/week

*Individual consumption rates may vary.*

### Residence Dining Plan Options:

PLAN SIZE	Base Dollars + Flex Dollars = Total Cost	Base Dollars	Flex Dollars
	<b>Total Plan</b>	<b>Tax Exempt</b>	<b>Taxable</b>
Commuter Plan	\$2,900 + \$765 = \$3,665	\$2,900	\$765
Standard Plan	\$2,900 + \$1,345 = \$4,245	\$2,900	\$1,345
Guidance	All plans are due and payable by October 1	Base Dollar purchases are tax exempt	Flex Dollars can be used at Retail Food Outlets, Vending Machines and for After Hours Dining

\* Please see the Dining Plan brochure for more detail regarding Plan Choices, Tax Free Base Dollar purchases at CHARTWELLS retail outlets, and our After Hours delivery direct-to-residence program.

### Your Dining Plan Has Two Key Components

#### Base Dollars

Base Dollars allow you to purchase food, exempt from GST, from any CHARTWELLS operated dining outlet on campus.

Base Dollar purchases are tax free. (*Alberta only has a 5% GST tax, No PST or HST*).

Limitations:

*AFTER HOURS* residence delivery program and Snack & Beverage vending machine purchases are not permitted with your tax free Base Dollars, due to Canada Revenue Agency regulations.

#### Flex Dollars

Flex Dollars allows you to purchase food from any CHARTWELLS operated dining outlet on campus, buy food via our *AFTER HOURS* residence delivery program, and you can use your Flex Dollars for purchases at most Snack & Beverage vending machines on campus. All purchases are taxable (GST).

### Food Plan Innovation Fund

All mandatory dining plan students are required to pay a one-time \$80.00 Innovation Fund fee. This fee is leveraged exclusively for new products & services requested by the Organization of Residence Students (ORS) Dining Plan Committee based on feedback from the residence population. All unused residual Innovation Funds will be carried forward each year. No Innovation Funds will be declared revenues by either the Food Service provider, or University Food Services.

## II. Your Residence Dining Plan DEPOSIT must be remitted PRIOR TO MOVE-IN.

RESIDENCE DINING PLANS MUST BE PAID IN FULL ON OR BEFORE OCTOBER 1st.

### METHOD OF PAYMENT

**\*\* IMPORTANT NOTICE \*\***

**\*\* NO CREDIT CARD PAYMENTS ACCEPTED \*\***

**\*\* PAYMENT OPTIONS \*\***

**CHEQUE, DEBIT or CASH**

### **DEBIT CARD ADVISORY**

DEBIT payment is accepted but you may need to increase your daily debit limit. Debit limits generally have daily maximums and may not be sufficient to pay your Dining Plan IN FULL

**Cheques are to be made payable to University of Lethbridge.**

### **NSF Cheques.**

All NSF cheques are subject to a \$75.00 administration fee that must be paid in cash and may result in suspended access to your Residence Dining Plan account until the account is PAID IN FULL.

## III. Balances and Carry-Forward

Your Dining Plan covers **BOTH** the Fall and Spring semesters.

Account balances from the Fall semester (September – December) will be transferred to the Spring semester (January – April) if you remain a resident in University Housing.

### **Base Dollars Non-Refundable**

Funds remaining on your Base Dollars at the end of the Spring Term will be FORFEIT. Please ensure you use all of your Base Dollars by the end of the Spring Term.

### **No Risk Flex Dollars**

Funds remaining on your Flex Dollars at the end of the Spring Term will be TRANSFERRED IN FULL to your BRIDGEBUCKS account after May 1. Dining Plans are not refundable or redeemable for cash. BRIDGEBUCKS never expire

*\* Please see the Dining Plan brochure for more detail regarding Plan Choices, Tax Free Base Dollar purchases at CHARTWELLS retail outlets, and our After Hours delivery direct-to-residence program.*

## IV. Withdrawal from Residence Dining Plans

A processing fee of \$75 will be charged for early withdrawals for reasons other than academic withdrawal. GST will be assessed on all Base Dollar purchases and deducted from the balance remaining for remittance to the Canadian Revenue Agency.

Partial refunds may be issued to participants upon termination of the License Agreement with Housing.

## V. Your University ID Card is your Residence Dining Plan Card

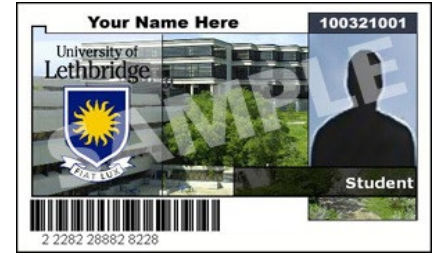
*Without your card, you'll have to pay cash.*

### Lost or Stolen ID Card

Lost or stolen cards are to be reported immediately to the Information Technology Solutions Centre (TH218, Turcotte Hall), to Campus Safety (LINC Building beside Starbucks), or deactivate your account on-line at [mycard-manager.uleth.ca](http://mycard-manager.uleth.ca)

### You Are Responsible For Your ID Card

You will be responsible for any purchases on your card up to the time you report your card lost or stolen. It is your responsibility to replace lost or stolen cards.



## VI. Special Dietary Requirements

By choosing to live in University Residences, you are choosing to participate in the mandatory Dining Plan as outlined in your License Agreement with Housing.

If you have food allergies or specific dietary requirements (medical, cultural, religious, lifestyle, personal preference, other), be sure to contact Food Services prior to signing the Residence Dining Plan contract with any questions relating to your individual dietary needs.

While we will strive to address your dietary requests, please be advised the University of Lethbridge Food Services may not be able to accommodate all individual dietary needs or preferences.

**No refund or reduction in the mandatory dining plan will be considered due to dietary restrictions.**

*By clicking accept, I have read, understood, and acknowledge the Residence Dining Plan requirements, as outlined above.*