

# Busy Family

## Childcare and Eldercare Resource Locators



**The Busy Family Childcare Resource Locator and Eldercare Resource Locator enables employees to conduct their own customized searches by keying in their specific requirements. The Childcare Locator can search for daycares, homecare, respite care, child services and child care, schools, day camps, overnight camps and residential facilities for children with special needs.**

The Eldercare Locator enables employees and family members to have access to national resources for older Canadians. This includes homecare assessments, long-term facilities, assistive care facilities, daycare facilities and facilities geared towards the elderly with health needs or cultural preferences. Responses are instantaneous and can be easily sorted for comparison purposes.

Both locators are available at no cost to you, as part of your Employee and Family Assistance Program (EFAP).

### **Log In**

Log in to the Homewood Health™ member services area, and access either the Busy Family Childcare or Eldercare Resource Locator — tools that will help you meet the needs of your family!

### **Access**

Access information about personal and family care providers in Canada. Get instant access to quality check lists, financial aid information, advice and more.

Finding and choosing the right professional care for your child or for a family member can be a major challenge. The tool helps you meet that challenge — quickly, easily and confidentially.

Busy Family gives you immediate access to the most complete, impartial and current information on personal and family care providers. We look forward to helping you learn about, plan for and find the best services to support your well-being and the well-being of your family.

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**Call us to get started (translation to other languages available.)**  
**1.800.663.1142 | TTY: 1-888-384-1152 | Numéro sans frais - en français :**  
**1-866-398-9505 International (Call collect) : 604-689-1717**

[www.homewoodhealth.com](http://www.homewoodhealth.com)



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### Support For Children And Teens

**Parenting, Childcare and Special Needs Services for Children, Teens, and More.**

#### Find Services

Customized searches are available for childcare, and special needs services for children and teens. Users can search by postal code or by phone number.

#### Find Financial Support

Information on financial support is available at the user's fingertips.

#### Expert Information and Advice

A wealth of information and resources including:

- A forum to ask questions about parenting a special needs child or teen,
- Informative articles on a wide range of topics written by experts on parenting and child development, and
- Links to other useful websites about care for children and teens, and previous issues of a monthly newsletter with helpful advice on a variety of childcare topics.



### Support For Seniors

**Services and Information on Aging, Retirement Residences, Nursing Homes, Home and Community Care, and more.**

#### Find Services

Customized searches are available for homecare, residential care, and/or community-based services. Users can search by postal code or by phone number.

#### Find Financial Support

Information on financial support is available at the user's fingertips.

#### Expert Information and Advice

A wealth of information and resources including:

- a forum to ask questions about caring for a senior;
- informative articles on a wide range of topics written by experts on eldercare;
- links to other useful websites about care for seniors; and
- previous issues of a monthly newsletter with helpful tips related to eldercare.

#### Service Roadmap for Seniors

Information available on care that can be provided for seniors:

- in their home;
- in a senior's residential setting; and
- in the community.

#### Family Needs Inventory

A ten question survey with results that will help identify what professional services or facilities will be most helpful for the user of the service, or their family member.

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